

Insurance Product Information Document

Company (Insurer): Chubb European Group SE (UK Branch) is governed under the French insurance code with registration number 450 327 374 RCS Nanterre. Registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. Authorised and supervised by the Autorité de Contrôle Prudentiel et de Résolution and authorised and subject to limited regulation by the Financial Conduct Authority (FS Register number 820988). Details about the extent of our regulation by the Financial Conduct Authority are available from us on request.

Product: Endsleigh Personal Accident Insurance Plan for Students (Basic Cover) Group Policy

Group Policyholder: Royal Holloway Students' Union (Non-Sporting) Policy No. 51UK452594/113

This document provides a summary of the main cover and exclusions. It is not personalised to your specific individual circumstances. Complete pre-contractual and contractual information about this product is provided in the group policy schedule and group policy wording (copies of which are available from the Group Policyholder).

What is this type of insurance?

This is a group personal accident insurance policy. It provides cover in the event of accidental death or serious injury and a range of other covers including dental injuries and hospital stay, all following an accident whilst participating in or attending any activity recognised by and under the auspices of the Group Policyholder.



What is insured?

The primary value of the cover is providing financial benefits following death or permanent injuries resulting from an accident when undertaking an activity covered by this policy, with a range of secondary covers included too.

This policy pays benefits in accordance with the policy wording, in the event that you:-

- ✓ die or are permanently disabled; or
- ✓ suffer damage to teeth or need to stay in hospital; or
- ✓ are temporarily unable to attend lessons / lectures.

The main sections of the policy and benefit levels are listed below, with full details of sub-sections contained in the policy schedule.

- ✓ **Section 1 Personal Injury Insurance**
 1. Accidental Death - £10,000
 2. Permanent Total Disablement - £50,000 / Total Organic Paralysis - £50,000 / Total Loss of Intellectual Capacity - £50,000 / Loss of Sight in one or both Eyes - £50,000 / Loss of one or more Limb(s) - £50,000 / Permanent Partial Disability (benefit limits vary depending on nature of the permanent injury) – up to £25,000
 3. Temporary Total Disablement* - £30 per week for up to 52 weeks
 4. Loss of Earnings – Not Insured
 5. Hospital Confinement - £10 per day for up to 90 days
 6. Additional Travel Expenses – up to £100
 7. Dental Expenses – up to £200
- ✓ **Section 2. Supplementary Travel and Accommodation Expenses in the United Kingdom** (following hospital in-patient treatment) – £50 up to £1,000 (benefit limits vary depending on the nature of expenses incurred)
- ✓ Section 3. Course Deferral Expenses – Not Insured
- ✓ Section 4. Coma – Not Insured
- ✓ Section 5. Broken Bones – Not Insured
- ✓ Section 6. Primary Dislocation – Not Insured
- ✓ Section 7. Knee Ligament Injury – Not Insured
- ✓ Section 8. Physiotherapy following Broken Bones or Dislocation or Knee Ligament Injury – Not Insured
- ✓ Section 9. Medical Certificate Expenses – Not Insured
- ✓ Section 10. Non-Refundable Sports Fees – Not Insured
- ✓ Section 11. Optical Expenses – Not Insured
- ✓ **Telephone Helpline available** – for counselling, legal, tax, medical and bereavement advice. Call 0800 519 9969

* Waiting periods apply – See “What is not insured” section



What is not insured?

- ✗ Sections 3, 4, 5, 6, 7, 8, 9, 10 and 11, marked in ‘What is Insured’ as ‘Not Insured’, are not covered under this policy
- ✗ Illness or disease not directly resulting from injury
- ✗ Repetitive Stress (Strain) Injury or Syndrome or any gradually operating cause. Post-Traumatic Stress Disorder or any psychological or psychiatric condition
- ✗ Pre-existing medical conditions which existed before you were covered under this policy
- ✗ Suicide, deliberate self-harm or misuse of drugs or alcohol
- ✗ Injuries as a result of: air travel as a pilot or crew member of an aircraft or helicopter; canoeing, sailing or boating over 4½ miles from the coastline; underwater diving; or activities in the pursuit of danger e.g. bungee jumping
- ✗ The first 7 days (waiting period) under Temporary Total Disablement.
- ✗ Members of full time armed forces are excluded. Reserve armed forces are not covered whilst called up on active service
- ✗ The first £25 of any claim for damage to teeth
- ✗ Permanent Total Disablement, if insured person is retired and receiving a pension
- ✗ Any claims which would result in breaches of UN resolutions or trade or economic sanctions or other laws of the EU, UK or USA.



Are there any restrictions on cover?

- ! We will not pay the first £25 of any claim for Additional Travel Expenses unless the claim exceeds £25 when we will pay it in full.



Where am I covered?

- ✓ Worldwide, whilst participating in or attending activities recognised by and under the auspices of the Group Policyholder, including travelling to and from the activity, excluding repatriation.



What are my obligations?

At the start of your policy

- To be covered by this policy you must be:-
 - o A full-time or part-time student or other person affiliated to the Group Policyholder whose inclusion in the cover has been agreed by them; and
 - o Under age 70 years on the date the policy starts.

During the period of insurance

- You must supply, at your own expense, any certificates, information and evidence we reasonably require including medical certificates and other documents, following injury
- After an injury, you should obtain and follow the advice of a Doctor.

In the event of a claim

- Claims under section 2 must be notified to Chubb Assistance on 020 7173 7798 before any arrangements are made
- You must notify The Education Team at Endsleigh Insurances (Brokers) Ltd. as soon as practicable and as follows:
 - o Write to Endsleigh Insurances (Brokers) Ltd., Shurdington Road, Cheltenham GL51 4UE
 - o Call +44 (0) 333 234 1388
- Or you can contact Chubb direct as follows:
 - o Call 0345 841 0058 (Within UK only); International: +44 (0)141 285 2999
 - o Email us at uk.claims@chubb.com
- You must agree to a medical examination if we ask for it. We will pay for it.



When and how do I pay?

The annual premium is paid to Chubb by the Group Policyholder on your behalf.



When does the cover start and end?

- Cover commences on the date shown in the group policy schedule or the date that you are accepted for cover, if this is later.
- Cover ceases during the period of insurance:
 - o When you are no longer eligible for cover as an insured person; or
 - o if you decide to opt out of the cover; or
 - o at the end of the period of insurance in which you reach age 70 years; or
 - o when you die; or
 - o if Chubb and/or the Group Policyholder serve notice to end cover under the group insurance policy
whichever happens first; or
 - o at the end of the period of insurance shown in the group policy schedule.



How do I cancel the contract?

You may cancel your participation in the cover at any time by contacting the Group Policyholder at the address shown in the group policy schedule.